

Peer Education & Group Worker



Mind Australia Limited is a leading community managed specialist mental health service.

We provide personalised care, support and life skills education to help people gain better mental health and improve the quality of their lives. Our approach is flexible, non-judgemental and family sensitive.



Position details

Peer Education and Group Worker

Position reference	17638
Position type	Part time position available until 30 June 2018
Classification	CMHP 2/1
Remuneration	\$53,830 p.a. (pro rata for part time) plus 9.5% superannuation, salary packaging and shift allowances
Service	Thrive Mental Health and Wellbeing Centres
Area/division/state	North West Community Services/North West Division /Victoria
Effective date	May 2017

Position purpose

The Education and Group Workers will be responsible for the delivery of group and education support across a broad range of skill development, recovery focused and personal development courses.

Groups will be developed and delivered utilising a mix of peer and mental health practitioners in the ethos that lived experience can enhance and support better learning outcomes.

Service information

Thrive Mental Health and Wellbeing Centres offer a targeted range of supports and services that aim to maximise recovery outcomes. Our Thrive services include group education and learning, mentoring and coaching, education and vocational support, housing and linkage services, counselling and NDIS planning and access supports. Thrive services operate in the context of local community, with a focus on supporting people to achieve their better life goals.



Key responsibilities

Provide direct support to individual customers	<ul style="list-style-type: none"> • Assist and mentor participants to achieve their goals in attending Thrive service. • Assist participants to explore and choose learning activities. • Promote the value of team support and interaction whilst at location.
Undertake group work	<ul style="list-style-type: none"> • Provide appropriate education and group activities focused on the broad life domains identified as important to customers in achieving a better life. • Schedule, promote and develop strategies to maintain a high level of performance in the delivery of groups. • Support the delivery of group work programs that will assist customers to build their skills and focus on their recovery. • Appropriately apply group learning theory and respond appropriately to the individual learning needs and styles of group participants. • Deliver groups to people with a range of complex mental health needs, and families and carers.
Provide support to the team	<ul style="list-style-type: none"> • For a Peer Educators actively and appropriately share knowledge gained through one's lived experience of mental ill-health and recovery with team members and advocate for the client. • Take responsibility for ensuring the individual target of 85% billable time is met, and take joint responsibility to assist the team to meet targets. • Pro-actively work with other team members to cover for leave and sickness, as required. • Participate in the duty roster for concierge support and welcome sessions. • Collate feedback and learning needs and liaise with course developers to enhance the Thrive recovery course range.
Working in the customer's community	<ul style="list-style-type: none"> • Build an understanding and awareness of risks that are particular to working as part of a multidisciplinary service centre and respond as appropriate.
Work with local service providers	<ul style="list-style-type: none"> • Be confident liaising with peer and community mental health support staff including contractors as well as a broad range of internal and external stakeholders.
Working with stakeholders	<ul style="list-style-type: none"> • Work in liaison with the broader Thrive team and education providers. • Actively contribute to the establishment and maintenance of constructive relationships within the team. • Work with families, carers and other mainstream supports.
Other	<ul style="list-style-type: none"> • Document all activities using Mind's ICT system and processes including the collection of appropriate records and case notes for service billing. • Actively participate, contribute to the team and wider organisational initiatives. • Undertake relevant training and professional development, including regular supervision. • Take personal responsibility for the quality and safety of work undertaken. • Contribute to service delivery improvements. • Support broader Thrive activities including welcome sessions, intake and customer surveys. • Other duties as delegated.

Reporting relationships

Reports directly to the Centre Lead

Position requirements

- Relevant qualifications in community development, education and training or mental health
- Experience in the delivery of learning activities and groups to people with mental health issues and or complex needs; and families and carers
- Peer educators are required to have a personal lived experience and recovery journey of mental illness and therefore provides the added value of their lived experience to the team learning and client support work
- Current valid Driver's License
- Current National Police Record Check
- Current Working With Children Check (Employee)
- Not listed on the Disability Worker Exclusion Scheme list

Key capabilities

1	Responsiveness (PA-Res-2)	Models resourcefulness and a positive, solution focused approach to a changing environment
2	Customer service (RS-Cus-2)	Models and promotes flexible and customer focused standards of customer service
3	Communication (RS-Com-2)	Models effective clear confident communication, active listening and supports others to do the same
4	Commitment to team (RS-Ctm -1)	Actively cooperates and contributes to team discussions with a focus on creating solutions
5	Planning and prioritising (RE-Pap-1)	Prioritises individual tasks and priorities in line with broader team goals and monitors progress
6	Safety (BE-Saf-2)	Models, creates and supports behaviours that drive a high standard of health and safety in the workplace

Conditions of employment

This position is part-time until 30 June 2018 . Working days will be as required by the service and worked between the hours of between the hours of 8am to 6pm, however afternoon, evening and weekend shifts may be a requirement of the role.

Please note that the work pattern may be subject to change to meet the needs of the service.

You are able to salary package a tax free amount, which is currently up to \$15,900 per FBT year, plus other items including meal and entertainment and accommodation. The amount available for salary packaging will be subject to Commonwealth legislation as it applies from time to time and on the basis that Mind will not incur any liabilities for FBT. Mind offers salary packaging through an outsourced provider (currently RACV Salary Solutions).

Other conditions are as per Mind's industrial agreement.

Employer superannuation contribution will be paid according to the legislative requirement.

Appointment is subject to a six month probationary period of employment.

Mind Australia is committed to diversity and social inclusion. We welcome applications from Indigenous Australians, people with disability, those who identify as LGBTI and applicants from culturally and linguistically diverse backgrounds

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