

Peer Practitioner Adult Prevention and Recovery Care (APARC)



Mind Australia is a leading provider of community mental health services. We support people to live connected, productive and satisfying lives.



Position details

Peer Practitioner

Position reference	17617
Position type	Part time fixed term until 20 October 2017 working 20 hours per week.
Classification	Community Mental Health Practitioner (CMHP) Level 2/1
Remuneration	\$53,830.59 - \$59,438.08 per annum pro rata plus 9.5% superannuation and salary packaging
Service	Adult Prevention & Recovery Care (APARC)
Area/division/state	Loddon/Regional Victoria /Victoria
Effective date	May 2017

Position purpose

The Peer Practitioner will utilise the lived experience of mental ill health and recovery to provide specialist services to clients, families, carers and teams in line with Mind’s Model of Recovery Oriented Practice and according to the values of Mind.

Peer support is an important part of Mind’s approach to recovery. Drawing on lived experience of mental ill health and recovery provides unique and effective expertise in supporting consumers in their recovery journey, instilling and modelling hope.

The peer support worker works as part of a broader multidisciplinary partnership team, with lived experience being the unique specialist lens that they work through.

Service information

The Bendigo Adult Prevention and Recovery Care (APARC) service is a ten bed residential service located in Golden Square.

The service works within a recovery focused and clinical treatment framework, using the partnership expertise of both Mind Australia and Bendigo Health Service.

The service is designed as a “step-up step-down” program for people with mental illness who require individualised treatment and support entering either directly from the community or as a transition from Acute inpatient care.



Key responsibilities



Supporting mental health recovery

Peer Support	<ul style="list-style-type: none"> • Utilise your own lived experience to inform your work and the work of the teams. • Influence the team to deliver services that are consistent with peer values and principles. • Role model recovery, hope, promote empowerment, self-advocacy and self-direction in recovery through one on one meetings with clients. • Lead peer support groups and workshops based upon peer values and principles. • Engage with clients to plan and co-facilitate groups/events.
Service Delivery	<p>In line with Mind's Model of Recovery Oriented Practice:</p> <ul style="list-style-type: none"> • Support personal recovery and well-being through the provision of personalised support services to clients and their families by means of: <ul style="list-style-type: none"> ○ Development of trusting relationships; ○ Collaborate with and involve others in the client's life, including relevant service providers; ○ Support the client to be at the centre of developing their goals; ○ Acknowledge and build on client's diversity, resilience and strengths to develop strategies that highlight opportunities for self-determination; cultural competence and community connections; ○ Support & collaborate with the team in the development of strength-based assessments and plans, ensuring that the clients goals are reflective of identified needs, timely and consistent with service processes; ○ Advocacy and referral. • Collaborate with the team to plan and evaluate groups. • Participate in case conferencing and case reviews. • Provide group support services; and/or • Provide family and carer services; and/or • Provide information and advice services. • Ensure client's connections to external services and supports are sustainable. • Contribute to effective discharge planning from the service, ensuring that the client is supported to address any needs that impact community engagement, sustaining supports and relationships, accommodation, and referrals. • Ensure that discharge planning includes the provision of the client's key support person's and their contact details to support the client in sustaining optimal levels of independent living. • Provide at least 2 follow-up contacts with clients who discharge from the service and are on a waiting list for support within the community.
Mentoring	<ul style="list-style-type: none"> • Provide lived experience perspective to the team to promote peer values and recovery principles.
Team Work	<ul style="list-style-type: none"> • Work effectively and cooperatively as a member of the team, in accordance with the values of Mind. • Support the Service Manager and all other employees to provide a consistent approach to services to clients and their families.



	<ul style="list-style-type: none">• Ensure that the partnerships with current service providers and future service providers are developed to maintain and meet the support needs of clients, their family, carer, natural supports and the service.• Collaborate with the team to support reflective practice with staff.• Actively participate in team meetings.
Data Management	<ul style="list-style-type: none">• Ensure that all Client File information is completed and entered in a timely manner and is an accurate reflection of service delivery.• Meet all data entry requirements for MindLink.• Meet all other administrative and reporting requirements to ensure a high level of efficiency.
Professional Development	<ul style="list-style-type: none">• Undertake relevant training and professional development, including regular supervision, appropriate to the primary work of the service and Mind Australia.• Participate in Mind's 5-day Peer Support Training.• Participate in the peer community of practice and reflective practice.
Workplace Health and Safety	<ul style="list-style-type: none">• Contribute actively to the maintenance of a safe workplace.• Ensure all safety issues are reported and addressed as they arise.
Accountability	<ul style="list-style-type: none">• Proactively comply with direction from the Service Manager and other managers within Mind.• Use all Mind resources in line with organisational policy.• Proactively support Mind's vision of supporting people facing mental health challenges to live well and be socially included, in accordance with the Mind values of: Customer Focus; Making a difference; Integrity; Hope; Creativity and innovation.
Other Duties	<ul style="list-style-type: none">• As delegated by the Service Manager.

Reporting relationships

Reports directly to the Service Manager.

Position requirements

Core Requirements

- Tertiary qualifications (minimum certificate IV) in Mental Health, Peer Work, Psychology, Social Work, Occupational Therapy or other health related field as designated by Mind. Evidence of training and/or qualifications in area of specialty.
- Training, qualifications or professional development related to peer work and or consumer engagement and participation.
- Current valid Driver's License.
- Current National Police Record Check.
- Current Working With Children Check (Employee).
- Not listed on the Disability Worker Exclusion Scheme list

Key capabilities

1	Mentoring	Demonstrated experience in using your lived experience of mental ill health and recovery to inform your work and the work of the team.
2	Resilience	Knowledge and understanding of the impact of serious mental ill-health, recovery, well-being and capacity to work with people with multiple support needs.
3	Advocating	Understanding the value of the lived experience and the consumer movement; and the experience to raise awareness of self-advocating as well as advocate for these principles and values.
4	Customer Service	Demonstrated experience in planning, facilitating and evaluating groups and workshops based on peer values and principles.
5	Collaboration	Ability to work effectively and in collaboration with partner organisations especially clinical teams.
6	Customer Service	Ability to work with individuals, groups, families, and carer's of people with mental health issues.
7	Customer Service	Demonstrated commitment to work within the parameters, values and principles of Mind's Model of Recovery Oriented Practice.
8	Communication	Strong interpersonal, team skills and behaviours, incorporating verbal and written communication, flexibility and resilience.
9	Customer Service	Skills and experience in advocacy, collaboration, facilitation, evaluation and problem solving.
10	Service Reporting	Computer literacy skills to enhance and maximise service reporting and measurement.

Conditions of employment

This position is part time fixed term working 20 hours per week until 20 October 2017. Working days will generally be Monday to Friday worked between the hours of 8am to 6pm as required.

Please note that the work pattern may be subject to change to meet the needs of the service.

You are able to salary package a tax free amount, which is currently up to \$15,900 per FBT year, plus other items including meal and entertainment and accommodation. The amount available for salary packaging will be subject to Commonwealth legislation as it applies from time to time and on the basis that Mind will not incur any liabilities for FBT. Mind offers salary packaging through an outsourced provider (currently RACV Salary Solutions).

Other conditions are as per Mind's industrial agreement.

Employer superannuation contribution will be paid according to the legislative requirement.

Appointment is subject to a six month probationary period of employment.

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Supporting mental health recovery