

POSITION DESCRIPTION

Position Title	Mental Health Group and Consumer Participation Practitioner		
Program Division	Mental Health and Alcohol and other Drugs		
Team Area	Mental Health		
Position number	VAC0351		
Classification Grade & Level	Registered Psychiatric Nurse Grade 3, Level dependent upon experience Occupational Therapist Grade 2, Level dependent upon experience Social Worker Class 2, Level dependent upon experience		
Enterprise Agreement or Award applicable	Inner South Community Health Service Limited Mental Health Services Enterprise Agreement 2012-2106 Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2013-15		
Employment details	<input checked="" type="checkbox"/> Full-time 1.0 FTE	<input type="checkbox"/> Part-time FTE _____ [e.g. 0.4]	<input type="checkbox"/> Casual
	AND		
	<input checked="" type="checkbox"/> Permanent on-going	<input type="checkbox"/> Fixed Term From: __ / __ / ____ [date] To: __ / __ / ____ [date]	
	Fixed term reason: <input type="checkbox"/> Parental Leave Replacement <input type="checkbox"/> Specific Project or Purpose		
Position reports to	Mental Health Group and Consumer Participation Coordinator(s)		
Ordinary location(s)	To be confirmed. From time to time the incumbent may be requested to work from or be based at other Star Health centres		
Closing Date	Sunday September 17 th , 2017 @ 5pm		
Recruitment contact	Email: recruit@starhealth.org.au		

Star Health

Star Health is a provider of health and support services in Victoria. Encompassing six main and five satellite locations, over 300 staff work in multi-disciplinary teams to deliver health outcomes. It is a responsive and agile community health service, providing a wide range of healthcare and welfare services for all members of the community.

Star Health provides services spanning all periods of life including specialist childhood, youth and aged care services. In achieving its vision of **health and wellbeing for all**, Star Health is guided by our distinct service principles which include working with people and communities to achieve their health goals, understanding the context in which people live their lives, providing friendly, affordable, joined up services with a no wrong door approach.

Website Information: <http://www.starhealth.org.au/>

Purpose of Position

The Mental Health Group and Consumer Participation Practitioner will be contributing to a team that is accountable for the development, facilitation and evaluation of group programs; as well as consumer participation across the Mental Health Program. The focus of this role is primarily to develop, grow and coordinate the provision of effective evidence and needs based responses to psychosocial recovery alongside the individual case management and therapeutic interventions provided by Star Health mental health staff across the local government areas of Port Phillip, Stonnington, Glen Eira, Kingston and Bayside, with the potential of expansion into new regions.

Consumer participation for the Mental Health Program will seek active engagement with consumers, carers and families or people with a lived experience, to increase consumer feedback, opportunities for co-design of service models, and delivery of groups.

The role will be jointly positioned in existing case management teams as well as a team responsible for groups and consumer participation to ensure integration of the service. This team will be responsible for leading innovation and skill development across the program, particularly with consideration given to the emerging health and disability (National Disability Insurance Scheme) environments.

Key Responsibilities

- Facilitate the ongoing development and utilisation of groups and consumer participation across the Mental Health program
- Undertaking active and meaningful community participation and engagement
- Lead the evolution of the group program in response to consumer need
- Active participation in the strategic direction, program involvement and service offerings of the Mental Health Program
- Liaise and collaborate with external service providers and other community stakeholders
- Contribute to the assessment of clients where group involvement may be relevant and support identification of this in case management teams
- Facilitate and participate in all quality assurance and improvement activities, including organisational committees and working groups, evaluation of the Mental Health Group Program
- Provision of mentoring and support to co-facilitators of groups and students
- Contribution to an ongoing group calendar that meets consumer need
- Ensuring the maintenance of client and group records
- Facilitate the resolution of conflict in teams within the organisational framework
- Actively contribute to the promotion of the Mental Health Program both to internal and external stakeholders
- Other duties as directed by your Coordinator

Key Capabilities

- Demonstrated leadership experience
- Proven experience with coaching and mentoring ability
- Conflict resolution knowledge and ability to assess conflict confidently and apply sound judgement within organisational policies
- Influence and negotiation – Able to utilise skills to effectively build rapport with staff, clients and external partnerships with a focus on stakeholder management

Qualifications [Post-Secondary/Vocational; Undergraduate or Postgraduate degree(s)]

Essential

Relevant tertiary qualifications in a health related area (e.g. Social Work, Psychology, Occupational Therapy, Psychiatric Nursing) and demonstrated leadership experience

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Preferred	Relevant post-graduate qualifications
Professional Membership(s)	APHRA if applicable
Experience [Industry sector, field of practice]	
Essential	Extensive knowledge and experience of current evidence based practice in mental health including recovery-oriented service models.
Preferred	Group development and facilitation experience in various practice areas.

Key selection criteria – Essential

Knowledge and skills	<ul style="list-style-type: none"> • Demonstrated ability to engage with and increase consumer participation. • Relevant service delivery and clinical supervisory experience particularly in group facilitation of both group content and dynamics. • High levels of emotional intelligence and the ability to effectively lead, engage and work with multidisciplinary teams, clients and other stakeholders. • Excellent interpersonal and communication skills (including high level written skills). • Demonstrated ability to be open to new funding and service delivery environments, with a willingness to collaborate, learn, think broadly and drive change as part of a leadership team. • Demonstrated experience in planning, evaluation and innovation. • Understanding of and commitment to the Social Model of Health.
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Protecting babies, children and young people from child abuse and neglect is integral to the work at STAR

Protecting Children Policy Information	<ul style="list-style-type: none"> • Star Health has zero tolerance of child abuse. Protecting babies, children and young people from child abuse and neglect is integral to the provision of health services to this group and their families, and is a core responsibility for all Star Health staff.
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Organisational Responsibilities

Personal qualities	<ul style="list-style-type: none"> • Resilience - Demonstrates perseverance in achieving objectives and copes effectively with setbacks and problems. • Initiative & Accountability - Takes responsibility for actions and proactively implements work plan and addresses issues. • Empathy and Cultural Awareness - Demonstrates an interest in and an appreciation of a range of different cultures and actively seeks to understand and effectively address the issues and views of others. • Continuous Quality Improvement – Identify continuous quality improvement opportunities and act upon when/where relevant
Other Licence(s)	Unrestricted Victorian Driver Licence (or equivalent)

Important information

<ul style="list-style-type: none"> • Star Health is committed to providing and maintaining a working environment which is safe and without risk to the health of its employees. The organisation is a smoke-free workplace. • Star Health's usual hours of operation are from 8:00am to 8:00pm Monday to Friday, specific hours of work will be determined in accordance with operational requirements and contained in the Contract of Employment . • Your Letter of Offer may state you will be based at a particular Star Health site, however it is expected that you will be required to work at different locations in the greater metropolitan area of Melbourne
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- Offers of employment are contingent upon:
 - A successful reference check (all positions);
 - Non-adverse Criminal Record check (all positions);
 - Fitness for Work medical examination (specific positions);
 - Holding and maintaining a valid 'Working with Children Check' (all positions)

Star Health is an equal opportunity employer and encourages people with disabilities and individuals of diverse backgrounds including those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and LGBTI+ community to apply.

Some roles may require candidates to undertake psychometric testing prior to appointment.

Salary Packaging Information

- Star Health currently has two types of Salary Packaging:
 - General salary packaging of \$15,900 per FBT year
 - Meal Entertainment/Facility leasing of \$2,550 per FBT year

Salary Packaging is optional and may have considerable tax benefits depending upon personal circumstances.

AUTHORISATION

Person who completed and authorises this Position Description	Position Title:	Kate Nunan
	Program / Division:	Mental Health Community Support Services